

Southcroft

Key Facts for Tenants (2020/2021)



Property Details

Name of operator	MHA - Methodist Homes
Name of scheme	SOUTHCROFT 33 Psalter Lane, Sheffield, S11 8YL
Description	<p>Southcroft has 37 flats</p> <p>Ground floor: 1 two-bedroom flat for a couple; 8 one-bedroom flats for single people & 1 one-bedroom flat for a couple.</p> <p>First floor: 13 one-bedroom flats for single people & 3 one-bedroom flats for couples</p> <p>Second floor: 9 one-bedroom flats for single people & 2 one-bedroom flats for couples.</p> <p>There is one lift which has access to all floors. The flats are let as unfurnished properties. The flats are fitted with kitchens which have a hob and oven and have non-slip flooring. The bathrooms have non-slip level access flooring with showers. The flats have emergency pull cords in each room and a pendant which is provided for when emergency assistance is needed. The flats are fitted with smoke detectors for fire protection.</p>
Status of apartments	Purpose-built in 1989.Pre-Rented
Occupancy	One bedroom single person flats: one person One bedroom double and two bedroom flat: two people
Tenure	Assured (non-shorthold) tenancy.
Nomination arrangements	People can apply directly to MHA. MHA may seek references prior to agreeing the tenancy.
Care provider	Residents can choose a care agency of their choice. MHA does provide personal care with our onsite team dependent on staffing resources at the time. We will endeavour to meet your needs where possible.

*For further information please see the **Residents' Handbook***

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Charges when leaving, selling or subletting the property

Repair and redecoration costs

Tenants may be charged for any repairs and redecoration that MHA deems necessary to put the property in good order for re-letting. Tenants will have to pay the usual costs associated with moving out of the property.

Other costs

Tenants who give notice are liable for all charges due during the four-week notice period. The same liability will fall on tenants if they move into nursing care or on their estate.

Subletting charges

MHA do not allow Tenants to sublet their properties.

*For further information please see the **Residents' Handbook***

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Cost of moving into the property

Advance payments	Four weeks rent, service charges and wellbeing charges are payable in advance for the month ahead.
Other costs	There is no charge for a care assessment done by MHA. The incoming tenant will be responsible for their own legal costs (if any) and removal costs. The incoming tenant is responsible for informing the utility providers and the council tax office of the date they moved in.

*For further information please see the **Residents' Handbook***

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Ongoing charges payable to MHA

Rent	<p>The weekly rent is payable in advance for the month ahead.</p> <p>1-bed apartments: £82.49 - £88.45 per week 2-bed apartments: £94.20 per week</p>
Service Charge	<p>The service charge is payable in advance for the month ahead. £55.11 per week</p> <p>It covers communal cleaning and maintenance, external window cleaning, water and sewerage, buildings insurance and estate management. It includes the costs of heating, lighting and water for the communal areas only.</p> <p>MHA does not receive any incentives from suppliers for services paid for through the service charge.</p>
Utilities Charge	<p>Tenants pay for their own heating and hot water. They are responsible for all other utility charges.</p> <p>Heating & Hot Water (Rate 1): £4.25 per week Heating & Hot Water (Rate 2): £4.77 per week Heating & Hot Water (Rate 3): £5.76 per week</p> <p>Personal Water (Single apartments): £2.35 per week Personal Water (Double apartments): £2.64 per week</p>

Ongoing charges payable to MHA continue on the next page.

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Ongoing charges payable to MHA (continued)

Wellbeing Charge	<p>The Wellbeing Charge is payable in advance for the month ahead.</p> <p>This includes 24 hour emergency contact, help in an emergency, signposting to other support, advice, befriending and advocacy services and the co-ordination of an activities and events programme.</p> <p>Costs payable in advance for the month ahead.</p>	£65.57 per week (per apartment)
Emergency Response	<p>Emergency response is covered by the Wellbeing charge.</p> <p>This is not a care service but will provide support in a medical emergency and will co-ordinate calls to GP or emergency services.</p> <p>Any other night care will be included in your care plan(s) and form part of your care agreement(s) and will be charged for separately.</p>	-

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Care costs

Personal care charge	<p>This covers the cost of any personal care that is individual to you and provided by MHA.</p> <p>This will depend on staffing resources at the time. We will endeavour to meet your needs whenever possible.</p> <p>For example: for washing, dressing, medication assistance, etc.</p> <p>If any special equipment is needed the resident will need to provide this.</p>	<p>£18.52 per hour</p> <p>(Note: This is chargeable in 15 minute intervals)</p>
Nursing Care	<p>MHA does not provide nursing care at this location.</p>	-

*For further information please contact the **Scheme Manager***

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Additional MHA Services

Maintenance service	Maintenance carried out within a residents own property. For example: small jobs and repairs	£26.65 per hour (Note: This is chargeable in 15 minute intervals)
Domestic service charge	This covers the cost of any domestic service that is individual to you and provided by MHA. For example: housework (vacuuming, dusting, cleaning kitchens/bathrooms etc.) Residents will need to provide their own cleaning products and equipment.	£14.67 per hour (Note: This is chargeable in 15 minute intervals)
Guest room	A guest room is available.	£26.52 per room (£32.64 per extra guest)

All additional services quoted are the same cost at weekends and Bank holidays

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Ongoing costs to external bodies

Utility bills	It is the Tenants responsibility to arrange contracts with utility suppliers for electricity.	
Council tax	It is the Tenants responsibility to arrange payment of Council Tax. The Council Tax rate varies depending on the property.	-
TV licence	It is the Tenants responsibility to buy their own TV licence. A free licence is available on application to those over 75. If you are blind (severely sight impaired), you are still able to apply for a 50% concession.	£157.50 annual charge
Internet & Telephone provider	Free Wifi is provided in communal areas only. Tenants are responsible for arranging their own broadband supplier and telephone lines.	-

For further information please see the Residents' Handbook

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Insurance arrangements

Responsibility of the operator (MHA)	Buildings, Public Liability and Employers' Liability. Included in the service charge.
Responsibility of the tenant	Home contents insurance is strongly recommended. Tenants can select their own provider. There is an option of taking insurance out through MHA. The Manager can provide more information.

*For further information please see the **Residents' Handbook***

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Your responsibilities

Access for inspections and maintenance	You will be required to allow MHA reasonable access to carry out any emergency repairs, to service the boiler and to carry out 6 monthly property inspections. MHA will make every effort to agree a convenient time with you for any work carried out.
Access for repairs	MHA retain the right to carry out planned maintenance to your property if required. For example replacing kitchens or bathrooms on a scheme. You do not have the right to refuse such work but the Estates team will give you notice of such work and the scheme manager will make arrangements for you to use communal kitchens and bathrooms during work periods.

For further information please see the Residents' Handbook

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Restrictions

Restrictions on re-letting the property

Tenants must satisfy the scheme's criteria (including age and support needs). The Manager will assess this prior to letting the property. If an individual has personal care needs this will be assessed prior to letting to ensure these can be met either by MHA or a care agency chosen by the tenant.

*For further information please see the **Residents' Handbook***

Date	1 st April 2020
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For further information on any items, please contact the **Scheme Manager**.

We encourage you to discuss your housing options with your family and friends, and to seek independent advice, support and representation as appropriate, in connection with a move to an MHA retirement community.

MHA encourage all customers to take independent property valuations, legal and financial advice before signing a document produced in connection with the tenancy of a property.