

# Maidment Court

## Key Facts for Leaseholders (2020/2021)



### Property Details

<b>Name of operator</b>	MHA - Methodist Homes
<b>Name of scheme</b>	MAIDMENT COURT 47 Parkstone Road, Poole, BH15 2FS
<b>Description</b>	47 Apartments:  11 x 1- bed 36 x 2-bed  Unfurnished, gas central heating, fitted kitchen with hob, oven, fridge/freezer, dishwasher, washer/dryer
<b>Status of apartments</b>	Pre-owned.
<b>Occupancy</b>	For one or two people.
<b>Tenure</b>	Leasehold: Non-Guaranteed Buy Back 125 Years from 1st September 2017.
<b>Care provider</b>	Residents can choose a care agency of their choice.  MHA does provide personal care with our onsite team dependent on staffing resources at the time. We will endeavour to meet your needs where possible.

*For further information please see the Residents' Handbook*

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### Charges when leaving, selling or subletting the property

#### Contingency Fund contribution

A contribution to the Contingency Fund is payable on sale or a transfer of ownership. The Fund covers spending for the repair or renewal of communal areas, roofs lifts, etc. The contribution is 1% of the 'open market value' at the point of sale/ transfer, for each year or part-year of ownership.

**Example:** A leaseholder who sells a property owned for five years for £250,000 will have to pay £12,500 calculated as follows:

- 1% of £250,000 = £2,500
- 5 years x £2,500 = £12,500
- Contingency Fund Contribution = £12,500

#### MHA administration fee for sale

Covers the costs of processing sale documents, dealing with enquiries from solicitors, and signing documents. The fee is at least £499 including VAT.

*Charges when leaving, selling or subletting the property continue on the next page.*

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### Charges when leaving, selling or subletting the property (continued)

#### Other costs

The owner (or the owner's estate) will remain liable for all charges due until the re-sale has been completed.

This includes service charges, wellbeing charges and ground rent charges as applicable.

Owners to redecorate at least once in every seven years and in the event that the property is being sold back to MHA, the owners may need to redecorate otherwise they may be charged for any repairs and redecoration that MHA deems necessary to put the property in good order for them to re-sell.

Owners will have to pay the usual costs associated with any property sale.

#### Subletting charges

Properties may be sublet in accordance with terms of the lease only to an approved occupier who satisfies the scheme's criteria and only with written approval from MHA.

Subletees may be required to undergo referencing (and pay a fee for this) prior to approval being given by MHA. The owner will need to pay MHA's legal fees for the sublet and the Contingency Fund contribution and will remain liable for the Service and Wellbeing charges.

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### Cost of moving in to the property

<b>Asking price</b>	Is set by MHA if the first sale, otherwise this is determined by the private vendor.
<b>Deposit</b>	A reservation fee of £1000 is payable to MHA.
<b>Other costs</b>	MHA do not charge for a care assessment. The person moving in will be responsible for their own legal and removal costs.

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### Ongoing charges payable to MHA

<b>Service Charge</b>	<p>Service Charge is payable in advance for the month ahead.</p> <p>This covers communal cleaning and maintenance, external window cleaning, water and sewerage, buildings insurance and estate management. It includes the costs of heating, lighting and water for the communal areas only.</p> <p>MHA does not receive any incentives from suppliers for services paid for through the service charge.</p>	<p>£68.32 per week</p> <p><b>(Note:</b> Leaseholders are charged on a calendar monthly basis in line with the terms of the lease)</p>
<b>Utilities charge</b>	<p>Leaseholders are responsible for paying electricity charged directly to the supplier.</p>	
<b>Wellbeing Charge</b>	<p>The Wellbeing Charge is payable in advance for the month ahead.</p> <p>This includes 24 hour staffing on site, help in an emergency and the co-ordination of an activities and events programme.</p>	<p>£52.58 per week (per apartment)</p> <p><b>(Note:</b> Leaseholders are charged on a calendar monthly basis in line with the terms of the lease)</p>

*Ongoing charges payable to MHA continue on the **next page**.*

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### Ongoing charges payable to MHA (continued)

<b>Emergency Response</b>	Emergency response is covered by the <b>Wellbeing charge</b> .  This is not a care service but will provide support in a medical emergency and will co-ordinate calls to GP or emergency services.  Any other night care will be included in your care plan(s) and form part of your care agreement(s) and will be charged for separately.	-
<b>Ground Rent</b>	The first Review Date is April 2022 which is then reviewed on this date every fifth year thereafter.	1-beds: £350 per annum 2-beds: £500 per annum

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### Care costs

<b>Personal care charge</b>	<p>This covers the cost of any personal care that is individual to you and provided by MHA.</p> <p>This will depend on staffing resources at the time. We will endeavour to meet your needs whenever possible.</p> <p><b>For example:</b> for washing, dressing, medication assistance, etc.</p>	<p>£18.78 per hour</p> <p><b>(Note:</b> This is chargeable in 15 minute intervals.)</p>
<b>Nursing Care</b>	<p>MHA does not provide nursing care at this location.</p>	-

*For further information please contact the **Scheme Manager***

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### Additional MHA Services

<b>Maintenance service</b>	Maintenance carried out within a residents own property. <b>For example:</b> small jobs and repairs	£18.78 per hour <b>(Note:</b> This is chargeable in 15 minute intervals.)
<b>Domestic service charge</b>	This covers the cost of any domestic service that is individual to you and provided by MHA. <b>For example:</b> for housework (vacuuming, dusting, cleaning kitchens/bathrooms etc.)	£16.72 per hour <b>(Note:</b> This is chargeable in 15 minute intervals.)
<b>Laundry service</b>	A laundry service is available onsite per load washed, and returned to your home.	£7.02 per load
<b>Guest room</b>	A guest room is available.	£31.61 per room (£15.30 per extra guest)

*All additional services quoted are the same cost at weekends and Bank holidays*



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### Ongoing costs to external bodies

<b>Utility bills</b>	It is the Residents responsibility to arrange contracts with utility suppliers for electricity.	-
<b>Council tax</b>	It is the Residents responsibility to arrange payment of Council Tax.	-
<b>TV licence</b>	It is the Residents responsibility to buy their own TV licence.  A free licence is available on application to those over 75.  If you are blind (severely sight impaired), you are still able to apply for a 50% concession.	£157.50 annual charge
<b>Internet &amp; Telephone provider</b>	Free Wi-Fi is provided in communal areas only.  Residents are responsible for arranging their own broadband supplier and telephone lines.	-

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### Insurance arrangements

<b>Responsibility of the operator (MHA)</b>	Communal Buildings Insurance, Public Liability and Employers' Liability are Included in the service charge.
<b>Responsibility of the owner</b>	Home contents insurance is strongly recommended. Residents can select their own provider. There is an option of taking insurance out with MHA. The Manager can provide details of a policy for MHA residents.

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### Understanding the Contingency Fund

**What is the Contingency Fund?**

This is funded from deferred fees (see above) and covers capital expenditure. This includes external redecoration, the replacement of the emergency call and fire detection and alarm system, communal heating and the repair of lifts, roofs and the schemes common parts for example boundary walls and the car park. These types of expenditure are for items that require repair less frequently than once a year.

**What is the communal renewals fund?**

This is funded from a service charge contribution and covers non-capital expenditure that occurs less frequently than once a year. Examples of its use can include the replacement of communal soft furnishings, redecoration of the communal areas or the depreciation of communal room furniture.

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### Restrictions

#### Restrictions on selling the property

Purchasers must satisfy the scheme's criteria (including age and support needs). The Manager will assess this prior to purchase. If an individual has personal care needs this will be assessed prior to purchase to ensure these can be met either by MHA or a care agency chosen by the purchaser.

*For further information please see the **Residents' Handbook***

<b>Date</b>	1 <sup>st</sup> April 2020
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For further information on any items, please contact the **Scheme Manager**.

We encourage you to discuss your housing options with your family and friends, and to seek independent advice, support and representation as appropriate, in connection with a move to an MHA retirement community.

MHA encourage all customers to take independent property valuations, legal and financial advice before signing a document produced in connection with the acquisition of a property.