

Volunteer role description

Title:	Care home catering/service volunteer
Supported by:	You will have a named contact
Main purpose:	To provide support for the home in the kitchen or in the service/delivery of meals

1 Overview of the role

To provide support for the home in preparing and delivering meals for residents.

Our care homes are requiring additional support in this time of Covid-19 outbreak. These roles are designed to offer homes help to keep providing excellent care to our residents.

2 Responsibilities

- To provide support, under direction from staff either in preparing meals or in delivering them to residents, collecting used trays, and stocking communal food areas
- To be flexible in which tasks are performed
- To adhere to strict infection control measures and good hygiene as directed
- Report any concerns to the person who supports you
- To be familiar with and to adhere MHA's Health and Safety Policies and policies relating to your volunteering role
- Inform your named contact at the earliest opportunity of any change in circumstances which affect your ability to continue with volunteering, such as holidays or periods of time you cannot
- Inform your named contact immediately if you have any symptoms of Covid-19, have had any exposure to people with Covid-19 or who are self-isolating

3 Skills and qualities needed for this role

- Basic food preparation skills
- Good communication skills
- Flexibility
- Ability to take instruction and direction
- To be mindful of infection control and good hygiene at all times
- An understanding of the needs of older people
- You will be reliable and punctual
- You will enjoy working with older people

4 What training and support will be provided

- We will provide you with a full induction for the role
- Training on safeguarding, health and safety, food handling, handwashing, infection control, fire safety and other training relevant to the role as appropriate
- Ongoing support from a named contact
- Out of pocket expenses in accordance with MHA's Expenses Policy

5 Times and Commitment

- We are flexible in times and days available
- We need help and support during this current period of Covid-19 outbreak

If you are interested in this role please contact **[INSERT LOCAL DETAILS]**.

For more information on MHA and our work please contact us:

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bringing quality to later life

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