

Are your finances being affected by COVID-19?

We understand and appreciate that some of our households who are employed, are extremely concerned about their financial security and the ability to pay their rent/ fees and charges due to lost and reduced earnings as a result of the spread of the coronavirus (COVID-19).

However, we want to assure you that we **will not** be taking any legal action as a result of the coronavirus.

How can we help?

We will work with any of our residents who are facing financial hardship due to the current situation. Support is available to those who need it, and where appropriate we will agree temporary adjustments to payments. We will not be taking legal action against anyone who falls behind with their payments because their own income has been affected by the Coronavirus. We will just need to discuss and agree your circumstances.

MHA are committed to working with and supporting residents that find themselves in financial hardship. If you are struggling, we really want to hear from you.

What if I can't pay my rent?

If you lose your income, or have a significant loss of earnings, MHA will support you to apply for appropriate financial help. The Department of Work and Pensions (DWP) have made the process of claiming benefits easier through this period. You can find more information [here](#).