

Volunteer role description

Title:	Care home remote befriender volunteer
Supported by:	You will have a named contact
Main purpose:	To provide support for the residents of a care home through social contact

1 Overview of the role

To provide support for the residents of a care home through telephone calls or other methods as appropriate eg skype. Volunteers can also send letters and postcards to residents.

Our care homes are requiring additional support in this time of Covid-19 outbreak. This role would be a great fit for someone with some basic DIY skills who enjoys a variety of tasks. Protective clothing and tools provided.

2 Responsibilities

- To have contact with care home residents to help with wellbeing and to brighten up someone's day! Volunteers can also write or send postcards or messages of good will
- Report any concerns to the person who supports you
- To be familiar with and to adhere MHA's Health and Safety Policies and policies relating to your volunteering role
- Inform your named contact at the earliest opportunity of any change in circumstances which affect your ability to continue with volunteering, such as holidays or periods of time you cannot

3 Skills and qualities needed for this role

- Good communication and listening skills
- Flexibility
- Ability to take instruction and direction
- An understanding of the needs of older people
- You will be reliable and punctual
- You will enjoy working with older people

4 What training and support will be provided

- We will provide you with a full induction for the role
- Training on safeguarding, and other training relevant to the role as appropriate.
- Ongoing support from a named contact
- Out of pocket expenses in accordance with MHA's Expenses Policy

5 Times and Commitment

- We are flexible in times and days available
- We need help and support during this current period of Covid-19 outbreak

If you are interested in this role please contact **[INSERT LOCAL DETAILS]**.

For more information on MHA and our work please contact us:

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bringing quality to later life

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