

# Volunteer role description

Title:	<b>Care home shopping volunteer</b>
Supported by:	<b>You will have a named contact</b>
Main purpose:	<b>To provide support for the home by shopping for residents or the home or by running a simple onsite shop for residents</b>

## 1 Overview of the role

To provide support for the home with shopping.

Our care homes are requiring additional support in this time of Covid-19 outbreak. These roles are designed to offer homes help to keep providing excellent care to our residents.

## 2 Responsibilities

- To shop for residents or the home as required. Possibly running a simple onsite shop for residents or taking items for sale to residents around the home
- To be flexible in which tasks are performed
- To adhere to strict infection control measures and good hygiene as directed
- Report any concerns to the person who supports you
- To be familiar with and to adhere MHA's Health and Safety Policies and policies relating to your volunteering role
- Inform your named contact at the earliest opportunity of any change in circumstances which affect your ability to continue with volunteering, such as holidays or periods of time you cannot
- Inform your named contact immediately if you have any symptoms of Covid-19, have had any exposure to people with Covid-19 or who are self-isolating
- If driving you will need to provide up to date documents – MOT, insurance

## 3 Skills and qualities needed for this role

- Good communication skills
- Basic numeracy
- Flexibility
- Ability to take instruction and direction
- To be mindful of infection control and good hygiene at all times
- An understanding of the needs of older people
- You will be reliable and punctual
- You will enjoy working with older people

#### **4 What training and support will be provided**

- We will provide you with a full induction for the role
- Training on safeguarding, health and safety, handwashing, infection control, fire safety and other training relevant to the role as appropriate
- Ongoing support from a named contact
- Out of pocket expenses in accordance with MHA's Expenses Policy

#### **5 Times and Commitment**

- We are flexible in times and days available
- We need help and support during this current period of Covid-19 outbreak

If you are interested in this role please contact **[INSERT LOCAL DETAILS]**.

For more information on MHA and our work please contact us:

#### **Methodist Homes**

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#### **bringing quality to later life**

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