

## Buying Peace of Mind

MHA is a national charity dedicated to providing services for older people which promote independence and allow services to be accessed as people require them.

Bella Best House has been created to provide comfortable and secure accommodation with a support service for assistance when needed.

### Access and security:

- Door entry system controlled by residents
- Monitoring of door entry via TV
- Spy holes in the front door of each flat
- Smoke alarms, heat detectors and emergency lighting throughout
- Lift access to all flats
- Wheelchair access.

### Support service:

- Link to a 24 hour call centre for emergencies if required
- Part-time manager co-ordinating the care of the building, providing advice and support to residents and co-ordinating any services residents require.

There are many design features incorporated to improve the lives of older people. Specific individual needs will be discussed with residents, before and after purchase, and MHA will seek to bring its knowledge of design and technology to the benefit of residents wherever possible.



A monthly service charge is levied to cover the part-time manager, the 24 hour call service, maintenance of the lift and heating and lighting of the communal lounge and other areas, as well as building insurance and upkeep. As a national charity, MHA wish to keep the service charge as low as possible but must ensure it covers the level of service specified.

### For further details please contact either:

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