

## Findings of CQC visit 28<sup>th</sup> May 2015

What have CQC told us ?	What have we said we will do ?
<p><b>Is the service effective?</b></p> <p><b>The service was not always effective at the time of inspection</b></p> <p><b>There were examples of care where it was not clear that the principles of the Mental Capacity Act had been followed.</b></p> <p><b>“ there were no clear records to show that the person’s capacity to consent had been assessed or whether a best interest decision had been made to fully consider all aspects of using the sensor mat, such as the impact on a person’s privacy.”</b></p> <p><b>On the residential unit a wound was identified but there was no further recording to reflect the care provided and that the wound had healed.</b></p> <p><b>On the nursing unit some people were identified as requiring support to reposition in order to prevent pressure damage, the recordings and planned support identified gaps</b></p>	<p><b>Making the service effective</b></p> <p><b>All the people identified as requiring a sensor mat to support their safe environment will have a best interest plan in place if they are unable to consent.</b></p> <p><b>All wounds will be photographed weekly including a final healed photograph.</b> <b>Progress will be recorded in the care plan following discussed DN visits</b></p> <p><b>Further care plan training with key staff has been completed; ongoing audit processes will identify and rectify gaps.</b> <b>The importance of contemporaneous recordings will be addressed at I-I’s and at the appropriate staff meetings.</b></p>