

## Findings of CQC visit on 26<sup>th</sup> June 2015

What have CQC told us ?	What have we said we will do ?
<p><b>Is the service safe?      Requires Improvement</b></p> <p><b>Some action had been taken to improve the safety of the administration of medicines at the service. However, the service could not demonstrate people always received prescribed medicines and creams as directed.</b></p>	<p>An overall review and cross match of topical medical administration records (TMAR) and medical administration records (MAR) forms has been completed.</p> <p>All staff administering medications have reviewed and discussed the medication policy with the Manager.</p> <p>Staff meetings have been held and minutes signed by staff recognising the shortfalls and identifying expected standards with recording on the MARs and TMARs.</p> <p>The matter is addressed weekly at heads of department meetings to keep the issue fresh in everyone's minds.</p> <p>All staff have completed new relevant training.</p> <p>Senior staff are responsible for ensuring all TMARs and MARs are coded correctly.</p> <p>All relevant staff have had their competence for medication and TMARs reassessed.</p> <p>The Manager audits the TMARs daily and reviews them weekly.</p>

## Findings of CQC visit on 26<sup>th</sup> June 2015
